WOODBINE ENTERTAINMENT GROUP

AODA STATEMENT OF COMMITMENT

Woodbine Entertainment Group (WEG) is committed to ensuring equal access and participation for people with disabilities. We are committed to treating people with disabilities in a way that allows them to maintain their dignity and independence.

We believe in integration, and we are committed to meeting the needs of people with disabilities in a timely manner. We will do so by removing and preventing barriers to accessibility and by meeting our accessibility requirements under Ontario's accessibility laws. In support of this goal, we have created the following:

- AODA Policy re Customer Service
- AODA Policy re Integrated Accessibility Standards
- AODA Accessibility Plan

The Accessibility Plan and policies are published on our website and are reviewed and, if necessary, updated regularly and at least once every 5 years. All WEG employees are required to follow these policies, and receive training on these policies annually.

You may request accommodation for accessible document formats, communications supports or otherwise, or to provide feedback on accessibility at any of our locations, by contacting us as follows:

- By sending an email message to accessibility@woodbineentertainment.com
- By calling our Customer Service Department at (416) 675-3993, ext. 2423
- By sending a letter to Woodbine Entertainment Group, 555 Rexdale Blvd, Toronto, Ontario, M9W 5L2, Attention: Customer Service Department